

Intro













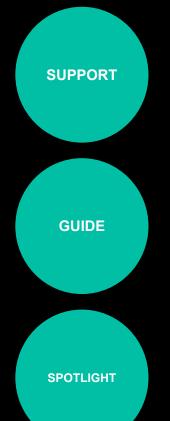


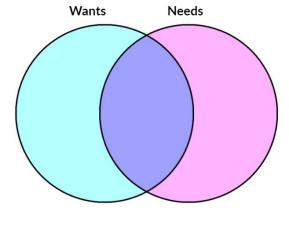




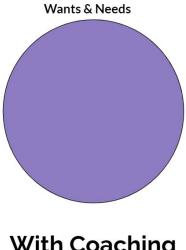








Without Coaching



With Coaching



Reading Athletes



FIRST CONTACT

SERVICE

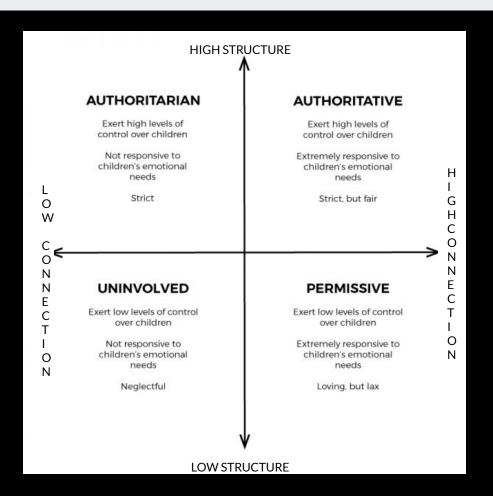
SUPPORT

• Finding Common Ground

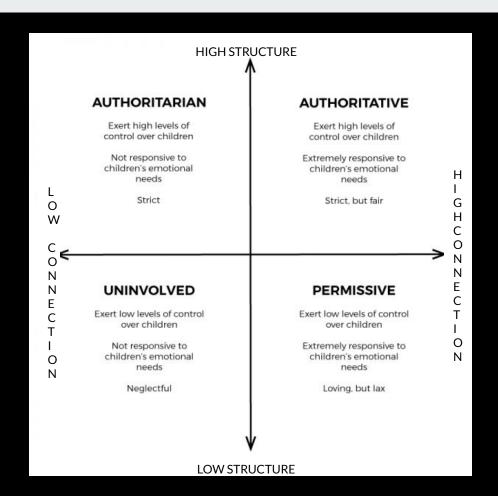
- Finding Common Ground
- Validation

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- Genuine Leadership

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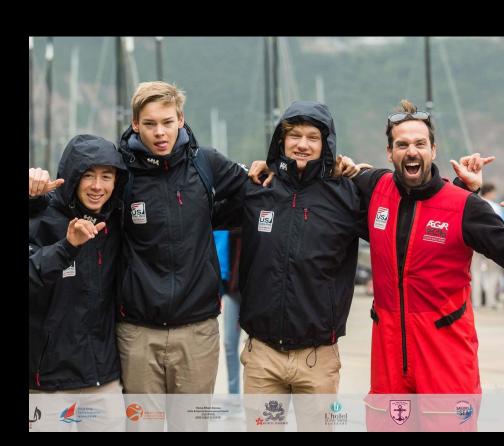


- Finding Common Ground
- Validation
- Genuine Leadership
- Prepare for the Day





Know Thyself



- Know Thyself
- Manage Expectations



- Know Thyself
- Manage Expectations
- Find Sticky Spots & Streamline



- Know Thyself
- Manage Expectations
- Find Sticky Spots & Streamline
- Identify Type of Service



- Know Thyself
- Manage Expectations
- Find Sticky Spots & Streamline
- Identify Type of Service
- Consistency is key





Pushing Further Assessment

S | Strength

W | Weakness

Opportunity

T | Threat



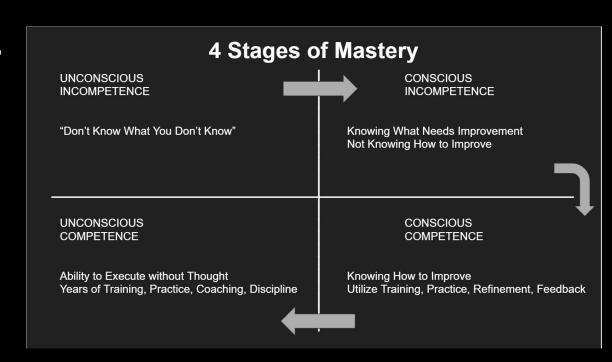
Pushing Further Assessment

S | Strength

W | Weakness

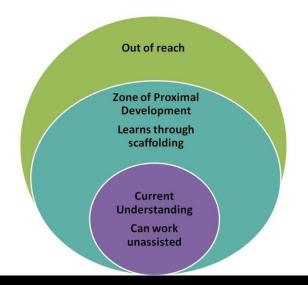
Opportunity

T Threat

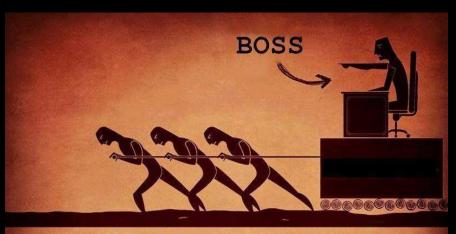


Pushing Further Alignment

Zone of Proximal Development



Pushing Further Leadership Capital





Pushing Further

"Ever tried. Ever failed. No matter. Try again. Fail again. Fail better." "Failure is an opportunity to grow"

GROWTH MINDSET

"I can learn to do anything I want"

"Challenges help me to grow"

"My effort and attitude determine my abilities"

"Feedback is constructive"

"I am inspired by the success of others"

"I like to try new things" "Failure is the limit of my abilities"

FIXED MINDSET

"I'm either good at it or I'm not" "My abilities are unchanging"

"I don't like "I can either do it, to be challenged" or I can't"

"My potential is predetermined"

"When I'm frustrated, I give up"

> "Feedback and criticism are personal

"I stick to what I know"



Listen First



- Listen First
- Right Words at Right Time



- Listen First
- Right Words at Right Time
- Accelerate Learning Process



- Listen First
- Right Words at Right Time
- Accelerate Learning Process
- Admit When You're Wrong







It's Not About You

It's Not

What Do About You They Need

It's Not About You

What Do They Need Ask for Feedback

Be True to Yourself





The Art of Communication - Thich Nhat Hanh

Mindset - Carol Dweck

Legacy: 15 Lessons from NZL All Blacks - James Kerr

Above the Line - Urban Meyer

7 Habits of Highly Effective People - Stephen R. Covey

How We Learn - Benedict Carey

The Talent Code - Daniel Coyle

The Culture Code - Daniel Coyle

Top Dog - Po Bronson & Ashley Merryman

Overcoming the 5 Dysfunctions of a Team - Patrick Lencioni

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